



# GOODWOOD

## The Role

The Maintenance Plumber will be part of the Repairs & Maintenance (R&M) Department and report to the Plumbing & Heating Supervisor.

## About us

At Goodwood, we celebrate our 300 year history as a quintessentially English Estate, in modern and authentic ways delivering extraordinary and engaging experiences. Our setting, 12,000 acres of West Sussex countryside and our story both play significant roles in Goodwood's success. What really sets us apart is our people. It is their passion, enthusiasm and belief in the many things we do that makes us the unique, luxury brand we are.

## Passionate People

It takes a certain sort of person to flourish in such a fast-paced, multi-dimensional environment like Goodwood. We look for talented, self-motivated and enthusiastic individuals who will be able to share our passion for providing the **“world's leading luxury experience.”**

## Our Values

### The Real Thing

Always inspired by Goodwood's heritage

### Derring-Do

Daring to surprise and delight

### Obsession for Perfection

Striving to do things *even* better

### Sheer Love of Life

Sharing our infectious enthusiasm

## Purpose of the role

Part of the Plumbing and Heating Team, responsible for carrying out water compliance tasks and reactive plumbing repairs to the Estate's private water supply & building infrastructure.

## Key responsibilities

- Develop and maintain positive working relationships with all customers.
- Carry out legionella control (L8) tasks to ensure the Estate is compliant and complete associated remedial repairs.
- Support Senior Plumbing & Heating Engineer in the management of the Estate's Private Water Supply.
- Assist with the installation, chlorination and testing of temporary water supplies for events.
- Carry out general reactive plumbing repairs across the Estate.

### Qualities you will possess

- Passion for what you do
- Positive and friendly with a “can do attitude”
- Attention to detail
- Ability to prioritise and organise
- Proactive
- Take responsibility for yourself
- Confident to make decisions and to stand by them
- Excellent communicator
- A sense of fun!

### What do you need to be successful?

- Experience in legionella control tasks and prevention as well as an all-round knowledge of hot & cold water systems.
- Installation & maintenance knowledge of heating systems desirable but not essential.
- Desirable is an NVQ level 3 in plumbing or equivalent.
- Availability to be on-call at least 18 weeks per year (including every 3<sup>rd</sup> weekend)
- Flexibility to work out of normal hours when required.
- Be willing to undertake further training to broaden skillset.

Each role is assigned a level against our expected behaviour. Your role levels are set out below.

BEHAVIOUR	LEVEL
Think Customer	2
Taking Personal Responsibility	2
Communication and Trust	2
Encouraging Excellence & Commercial Success	2
Working Together	2